

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L12	151	379/88.18.ccls.	US-PGPUB	OR	OFF	2008/10/09 17:53
L11	424	379/88.18.ccls.	USPAT	OR	OFF	2008/10/09 17:50
L10	1087	705/10.ccls.	USPAT	OR	ON	2008/10/09 17:49
L9	33	IVR with manual	USPAT	OR	OFF	2008/10/09 17:35
L8	147	705/10.cor. and (survey or questionnaire)	USPAT	OR	ON	2008/10/09 17:35
L7	0	"319"/\$.cor. and (question\$ or survey)	USPAT	OR	ON	2008/10/09 17:35
L6	0	"308"/\$.cor. and (question\$ or survey)	USPAT	OR	ON	2008/10/09 17:34
L5	37149	"379"/\$.cor.	USPAT	OR	OFF	2008/10/09 17:34
L4	1381	(willing or agree\$ or assent\$ or permit\$ or permission) with (transfer\$ or switch\$) with (automat\$)	US-PGPUB	OR	ON	2008/10/09 17:34
L3	168	(permission or permit) with (IVR or (interactive near voice near response))	US-PGPUB	OR	ON	2008/10/09 17:33
L2	53	((automated or automatic) near ((call adj center) or telephone)) and (transfer\$ near (operator or agent))	US-PGPUB	OR	ON	2008/10/09 17:33
L1	92	(questionnaire or survey or assessment) with (transfer\$ or switch\$) with (human or operator or person)	US-PGPUB	OR	ON	2008/10/09 17:33

10/ 9/ 08 6:07:57 PM

C:\Documents and Settings\jstimpak\My Documents\EAST\Workspaces\09871420.

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